House Rules

Welcome to the Repair Café! In order to have an item repaired at the Repair Café, each visitor must read and sign our House Rules form:

- To cut down on unnecessary waiting times during busy periods, a maximum of ONE broken item per person will be examined at a time. The visitor will join the back of the line if they have a second item for repair.
- The work carried out in the Repair Café is performed free of charge on a voluntary basis by the repair experts at hand.
- Visitors will be encouraged to participate in the repairs whenever possible. Repair experts on site will mentor and help make the repairs.
- Participants are responsible for buying any new materials needed for the repair that have not been supplied by Addison County Solid Waste Management District (ACSWMD).
- Visitors offering broken items for repair do so at their own risk.
- Experts making repairs offer no guarantee for the repairs carried out with their help and are not liable if objects that are repaired at the Repair Café turn out not to work properly at home.
- Repair experts are entitled to refuse to repair certain objects at their discretion.
- Repair experts are not obligated to reassemble disassembled appliances that cannot be repaired.
- Visitors to the Repair Café are solely responsible for the tidy removal of broken objects that could not be repaired.
- Visitors are solely responsible for proper recycling or disposal of items that cannot be repaired. ACSWMD can give advice on recycling and disposal options, but the responsibility falls to the visitor.
- The fact that the repairs are being performed by unpaid volunteers reflects the allocation of risks and limitation of liability: neither ACSWMD, the host site, nor the repair experts are liable for any loss or personal injury that may result from repair activities, advice or instructions concerning repairs, for the loss of items handed over for repair, for indirect or consequential loss, or for any other kind of loss resulting from work performed in the Repair Café. The limitations set forth in these house rules shall not apply to claims declared justified on the basis of liability arising by virtue of applicable consumer protection legislation which cannot be lawfully superseded.